

## Frequently asked questions

skin or are removing hair from the root for the first few times. If any irritation remains for more than 3 days, discontinue use and consult with your health care provider.

• Sometimes inflammation of the skin can occur when bacteria penetrates the skin. Cleaning the epilation head before and after each use can minimize the risk of infection.

• **The Emjoi® Optima is only intended to remove hair from the body, legs, arms, bikini line and underarms. Do not use this product on your face.**

• Before removing hair from the bikini line and underarms it is important to use a loofa sponge or exfoliation cream in a warm shower or bath to remove dead skin and help minimize the chance or occurrence of ingrown hairs. If it has been an extended amount of time since you have removed hair from your bikini line and underarms (if the hair is longer than 5mm), trim the hair with a scissor or trimmer. Make sure to hold your skin taut with one hand while removing hair. Some women may experience irritation after removing hair from the underarms and bikini line for the first time. We suggest testing the unit on a small part of the skin in these areas first.

• Do not continually rub the unit on the same area or apply strong pressure.

• Keep the protective cap on your unit when it is not in use.

**Q:** Does the **Emjoi® Optima** hurt?

**A:** The first time you use the **Emjoi® Optima** you might feel a prickling sensation. This feeling is due to the fact that you are removing hair from the root. After several uses, the tweezing becomes more comfortable even for those with sensitive skin.

**Q:** How should I hold the **Emjoi® Optima**?

**A:** Hold the **Emjoi® Optima** in the palm of your hand or with your fingertips. Hold the unit so that the stainless steel discs are at a 90° angle with the area you wish to remove hair from, both sets of pulling agents should be held flat against the skin. To minimize discomfort, hold the skin taut surrounding the area you are removing hair from.

**Q:** Should I use the **Emjoi® Optima** like I would a standard razor?

**A:** No. Gently glide, you do not need to apply pressure, the **Emjoi® Optima** in short, brush like or sweeping strokes in the direction of hair growth.

**Note:** For your protection, your **Emjoi® Optima** may slow down, or stop operating completely if it is pressed too hard against the skin.

**Q:** Can I use the **Emjoi® Optima** on my upper lip?

**A:** No. The **Emjoi® Optima** is not

intended to be used anywhere on the face. You can use the **Emjoi® Optima** on your body—arms, legs, underarms and bikini line. **Important:** To prevent discomfort hold the skin taut surrounding the area you are removing hair from.

**Q:** Can I use the **Emjoi® Optima** on the sides of my face?

**A:** No. The **Emjoi® Optima** is only intended to remove hair from the body—legs, underarms, bikini line and arms.

**Q:** Can I use the **Emjoi® Optima** on my bikini line and underarms?

**A:** Yes. Since these areas can be sensitive, before removing hair from the bikini line or underarms it is important to hold the skin taut. For best results - use the loofa sponge, enclosed, or an exfoliating cream in a warm shower or bath to remove dead skin and prevent ingrown hairs.

**Q:** What if my skin becomes red after using the **Emjoi® Optima**?

**A:** Whenever you remove hair from the root your skin may become red or irritated. To soothe irritation you can use lotion with aloe vera, antibiotic ointment or **Emjoi® After Epilation Cream**, visit [www.emjoi.com](http://www.emjoi.com), scientifically designed to speed up the healing process and soothe irritation that is sometimes associated with epilation.

**Q:** What can I do for ingrown hairs?

**A:** We recommend using the loofa

sponge, enclosed, or an exfoliation cream in the shower or bath to soften the skin and any ingrown hairs, enabling the **Emjoi® Optima** to remove the hair from the root.

**Q:** I have varicose veins; can I use the **Emjoi® Optima**?

**A:** Regarding any medical issues or questions, we strongly advise you to consult with your health care provider prior to use.

**Q:** Why does the **Emjoi® Optima** have two heads?

**A:** To minimize discomfort, by stretching the skin taut, and to remove more hair, more pulling agents, in less time.

**Q:** Can I use this unit without the cord?

**A:** No. The **Emjoi® Optima** must be used with its adapter cord. Do not use any other cord with this unit other than the one Emjoi supplied.

**Q:** Do I have to clean the **Emjoi® Optima**?

**A:** Yes. We recommend that you clean your unit after each use. Before cleaning make sure to turn your **Emjoi® Optima** to the "OFF" position and unplug the unit from the electrical outlet. Remove the tweezer disc head by pressing the release button, long button located directly above the "ON"/"OFF" switch, and at the same time gently pull the

tweezer disc head upwards. Use the brush, enclosed, to remove hair from the tweezer disc head and the unit. Replace the tweezer disc head, by gently pressing until it clicks into place.

**Note:** When replacing the tweezer disc head, make sure that the toothed wheel on the unit and the opening on the bottom of the tweezer disc head line up.

**Q:** Should I let someone else use my **Emjoi® Optima**?

**A:** No. For sanitary reasons, the **Emjoi® Optima** is only recommended to be used by one person.

**Q:** How can I remove residue from the tweezers?

**A:** To remove residue from the stainless steel tweezers use-rubbing alcohol on the tip of the tweezers with a cotton swab that has been squeezed dry.

**Note:** Make sure that the cotton swab is not soaked with alcohol.

**Q:** What are the white things next to the tweezers?

**A:** They are patented hair guides to channel fine hair into the tweezer discs.

**Q:** I have a pacemaker; can I use the **Emjoi® Optima**?

**A:** With any medical conditions we recommend that you consult with your health care provider prior to use.

## Shaving Questions

**Q:** When should I use the shaving attachment?

**A:** The shaving attachment has been included so you can have the ultimate hair removal experience. You can epilate, for long lasting results or shave; it is totally up to you.

**Q:** How do I change from the epilation head to the shaving head?

**A:** Make sure that your **Emjoi® Optima** is in the "OFF" position. Press the release button on the front of the unit and gently pull of the epilation head. Place the shaving attachment into the unit by pressing until it clicks into place. **Note:** When placing the shaving attachment into the unit, make sure that the toothed wheel on the unit and the opening of the shaving attachment line up.

**Q:** What is the comb coming out of each side of the shaving attachment?

**A:** That is a long hair trimmer to make shaving even more effective than the foil head alone.

**Q:** How do I clean the shaving attachment?

**A:** It is recommended to clean the shaving attachment after each use. Use the cleaning brush, enclosed to gently brush the hairs off the unit.

## Warranty

The **Emjoi® Optima** warranty against defects in materials and workmanship lasts one year from the date of purchase.

### Keep original receipt for warranty service.

During this warranty period, return the product to Emjoi, Inc. with proof of purchase to FDR Station, PO Box 7406, New York, NY 10150. Emjoi will take care of repair, or at their discretion, replacement of a defective unit without charge. For questions regarding this policy you may call toll free 1-888-99-EMJOI (1-888-993-6564).

**IMPORTANT:** This warranty does not cover damages resulting from accidents, misuse, alterations, abuse, lack of reasonable care, or performance of services or repairs by an unauthorized service center. The manufacturers and distributors of the **Emjoi® Optima** do not assume responsibility for any damage caused by misuse or use other than that described in these instructions.

[www.emjoi.com](http://www.emjoi.com)

Model No. AP-99  
US Patent No.  
5,281,233  
6,436,106  
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Other Patents Pending  
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PK-IB-EMJ-99-01-6

# Emjoi® optima

## Dual Opposed Tweezer System

### Electrically-operated



Emjoi®  
**Emjoi®**  
Technology That Gets Personal

# Emjoi® optima

## Dual Opposed Tweezer System

The **Emjoi® Optima** is a groundbreaking hair removal system featuring 36 tweezers mounted on dual opposed heads and an interchangeable shaving attachment. It will help you obtain and keep silky smooth skin because it works fast and the results are long lasting.

**Before using your Emjoi® Optima please read these instructions carefully and completely.**

When using an epilator for the first time we suggest that you test the unit on an area that has light hair growth in order to get accustomed to the

**Caution:** Do not store or use your **Emjoi® Optima** where it can fall into a tub or sink of water. Do not reach for your unit if it has fallen into water – immediately unplug it.

**Note:** The **Emjoi® Optima** can only be used after being plugged in to an electrical outlet.

**Caution:** Before plugging into an electrical outlet, make sure that the adapter is appropriate for the local voltage. This is extremely important when traveling overseas.



Ideal for bikini line



Perfect for legs



Shaver attachment is great for sensitive areas

## Instructions for use

**For best results:** Take a warm bath or shower, to open up your pores, and use the loofa sponge, enclosed, or an exfoliation cream in small circles to remove dead skin from the area you wish to remove hair. Doing this before you use your **Emjoi® Optima** will cleanse and make your skin pliable, so removing hair will be less uncomfortable.

1. Use your **Emjoi® Optima** in a location that has a comfortable temperature to avoid perspiration.
2. Make sure that the areas you wish to remove hair from are clean, dry and free from moisturizing cream or oil.
3. Insert the adapter plug into the side of the unit.
4. Plug your adapter into an electrical outlet.
5. Remove the protective cap, by gently pulling up and away, from your **Emjoi® Optima**.
6. Turn your unit to the desired speed, low is recommended for fine hair and high is recommended for coarse hair.
  - 0 Power "OFF"
  - 1 Low speed
  - 11 High speed
7. Position your **Emjoi® Optima** so that the stainless steel discs are at a 90° angle with the area you

wish to remove hair from, both sets of pulling agents should be held flat against the skin.

8. To minimize discomfort, hold the skin taut surrounding the area you are removing hair from.
9. Gently glide the **Emjoi® Optima** in short, brush like or sweeping strokes in the direction of hair growth. **Note:** For your protection, your **Emjoi® Optima** may slow down, or stop operating completely if it is pressed too hard against the skin. **Important:** Before removing hair from the bikini line and underarms it is important to hold the skin taut. If it has been an extended amount of time since you have removed hair from your bikini line or underarms, trim the hair with a scissor or trimmer.
10. Repeat within each area until all unwanted hair is removed. The time required to remove unwanted hair depends on the users hair type. After several months of continuous use, the hair may begin to grow in sparser and finer.
11. After each use clean your **Emjoi® Optima**.

## Cleaning

Regular cleaning and good maintenance will help to extend the lifetime of your **Emjoi® Optima**.

1. Turn your unit to the "OFF" position.
2. Make sure to unplug the unit from the electrical outlet.
3. Press the release button, long button located directly above the "ON"/"OFF" switch, and at the same time gently pull the tweezer disc head and remove it from the unit.
4. Use the brush, enclosed, to remove the hair from the tweezer disc head and the unit.
5. Replace the tweezer disc head into the unit by gently pressing until it clicks into place. **Note:** When replacing the tweezer disc head, make sure that the toothed wheel on the unit and the opening on the bottom of the tweezer disc head line up.
6. Put the protective cap on to safeguard the tweezer disc system.

**Removing Residue:** To remove residue from the stainless steel tweezers use-rubbing alcohol on the tip of the tweezers with a cotton swab that has been squeezed dry. **Note:** Make sure that the cotton swab is not soaked with alcohol.

## Shaving Attachment

### Using the Shaving Attachment

- Remove the dual opposed epilation head by pressing the release button.
- Attach the shaver attachment by pressing until it clicks into place. **Note:** When placing the shaving attachment into the unit, make sure that the toothed wheel on the unit and the opening of the shaving attachment line up.
- Hold the **Emjoi® Optima** at a 90° angle to the skin. Gently move it against the direction of the hair growth allowing the foil to trap the hair and smooth away any stubble.

### Cleaning the Shaving Attachment

- Turn the unit to the "OFF" position.
- Use the cleaning brush, enclosed, to gently brush the hairs off the unit.
- Press the release button, and remove the shaving attachment. Brush away any hairs that may be on the unit.
- Replace the shaving attachment, making sure that the toothed wheel on the unit and the opening of the shaving attachment line up.

## WARNING / IMPORTANT

- Before using your hair remover please read all these instructions carefully and completely.
- Use the **Emjoi® Optima** only for purposes described in this instruction book.
- Please keep these instructions for future reference.
- This unit is intended for one person. We discourage sharing the unit with others.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **Warning** - To reduce the risk of burns, fires or electric shock, never leave your **Emjoi® Optima** unattended when plugged in.
- Household use only.
- Do not use an extension cord with this unit.
- Keep the appliance dry.
- This unit is for dry use only.
- Do not place or store the unit in direct sunlight. Please store your unit in a cool dry place at a temperature between 0 - 40°C.
- Do not store your unit where it can fall into a tub or sink of water.
- **Warning** - Do not use your **Emjoi® Optima** while bathing or in the shower. Your **Emjoi® Optima** is not waterproof or water resistant and is not intended to be used near water, in the bathtub or in the shower.
- Do not place your unit in water or drop water into your unit.
- Do not reach for your unit if it has fallen into water. Immediately unplug the unit.
- Place the adapter into the unit and then into the electrical outlet. Make sure that the plug is inserted firmly into the appliance. When you are finished using your unit turn the unit "OFF" and then remove the adapter from the electrical outlet and then from the unit.
- When you unplug your unit please pull on the plug and not on the cord.
- Do not turn your unit On if the epilation head is not attached.
- Always unplug your unit when it is not in use and before cleaning it.
- Do not wrap the cord of your adapter around the unit.
- Keep the cord of the adapter away from hot surfaces.
- Never use your unit if the adapter cord or electrical outlet is damaged.
- Do not cut off the adapter to use it with another plug as this can be a hazardous situation.
- Only use your **Emjoi® Optima** with the adapter supplied with the unit. For questions regarding your adapter in the US contact 1-888-99EMJOI, M-F, 9-5 EST.
- **Caution:** Before plugging into an electrical outlet, make sure that the adapter is appropriate for the local voltage. This is extremely important when traveling overseas.
- Do not use this unit if the epilation/shaver head is damaged as this could lead to injury.
- Never use your unit if it has been damaged or dropped into water.
- Do not use your unit if it has damaged or broken tweezer discs as injury may occur.
- Do not drop or insert anything into any openings of the unit.
- Do not use your unit outdoors.
- Do not use your unit where aerosol products or oxygen is being used.
- Keep your unit out of reach of children.
- Children should be supervised to ensure that they do not play with this appliance.
- This appliance is not to be used on, by or near children or invalids.
- Only use this unit on clean, dry, lotion free skin.
- Do not use water or any other liquid on the tweezers other than rubbing alcohol.
- **To prevent accidents and injury to you or damage to the unit** - when your **Emjoi® Optima** is in use, keep it away from the hair on your scalp, your eyebrows, eyelashes as well as clothes, brushes, wires, cords, shoelaces etc.
- Do not use the **Emjoi® Optima** if you have – allergic or sensitive skin that reacts to cosmetics, metals, clothing, etc., acne, body acne, warts, around moles and loose skin, diabetes, Raynaud's disease, eczema, psoriasis, hemophilia, immune deficiency, rosacea, couperose, varicose veins, wounds or when your skin has rashes or is sunburned, inflamed or irritated. Consult with your health care provider prior to use if you have any of the above conditions.
- Do not use the unit before or during menstruation, during pregnancy or for one month after giving birth unless you

consult with your health care provider prior to use.

- Changes in your hormone levels (taking hormone medication, recently pregnant) can influence the color or thickness of hair growth. These changes are not caused by this product but hormonal changes.
- If you have any medical conditions, issues, questions or any sensitivity whatsoever we strongly advise you to consult with your health care provider before using this product.
- If you have a pacemaker consult with your health care provider prior to use.
- If you are epilating for the first time, we recommend doing it in the evening so any possible redness or irritation can go away overnight. We suggest testing the unit gradually over a period of two to three days to allow your skin to adjust.
- If you have never epilated before (or if it has been an extended time since you epilated) you will feel a prickling sensation when using the unit. This feeling is due to the fact that you are removing hair from the root. After a few sessions the sensation you feel should diminish.
- Removing hair from the root can cause ingrown hair and skin irritation (redness of the skin, discomfort, itching). If you know that you are prone to ingrown hair, removing hair from the root may not be for you. Regular skin massaging with a massaging glove or loofa, may help reduce the chance or occurrence of ingrown hairs. After using the epilator you can use body cream or aloe vera to soothe the skin and any possible irritation.
- Using an epilator may cause redness or irritation of the skin. This is a normal reaction that will quickly disappear, but may be longer if you have very sensitive